



Getting Involved In OEB's Review of Hydro One's Rate Application

OEB Community Meeting

June-July, 2017

Every Voice Matters

- The OEB wants to hear from you to ensure we take your concerns into account as we make a decision about this application.
- OEB Community Meetings are held to give you an opportunity to:
 - Learn more about your utility's costs and rate application
 - Find out how to get involved in the OEB's process
 - Provide your comments to us about your utility's application.

OEB – Regulating Ontario’s Energy Sector

- **The OEB is Ontario's independent energy regulator.** We work to ensure a sustainable, reliable energy sector that helps consumers get value from their natural gas and electricity services – for today and tomorrow.



Consumer Protection
(Set and Enforce Rules)

Consumer Engagement and Information

Energy Support Programs
(OESP, LEAP)

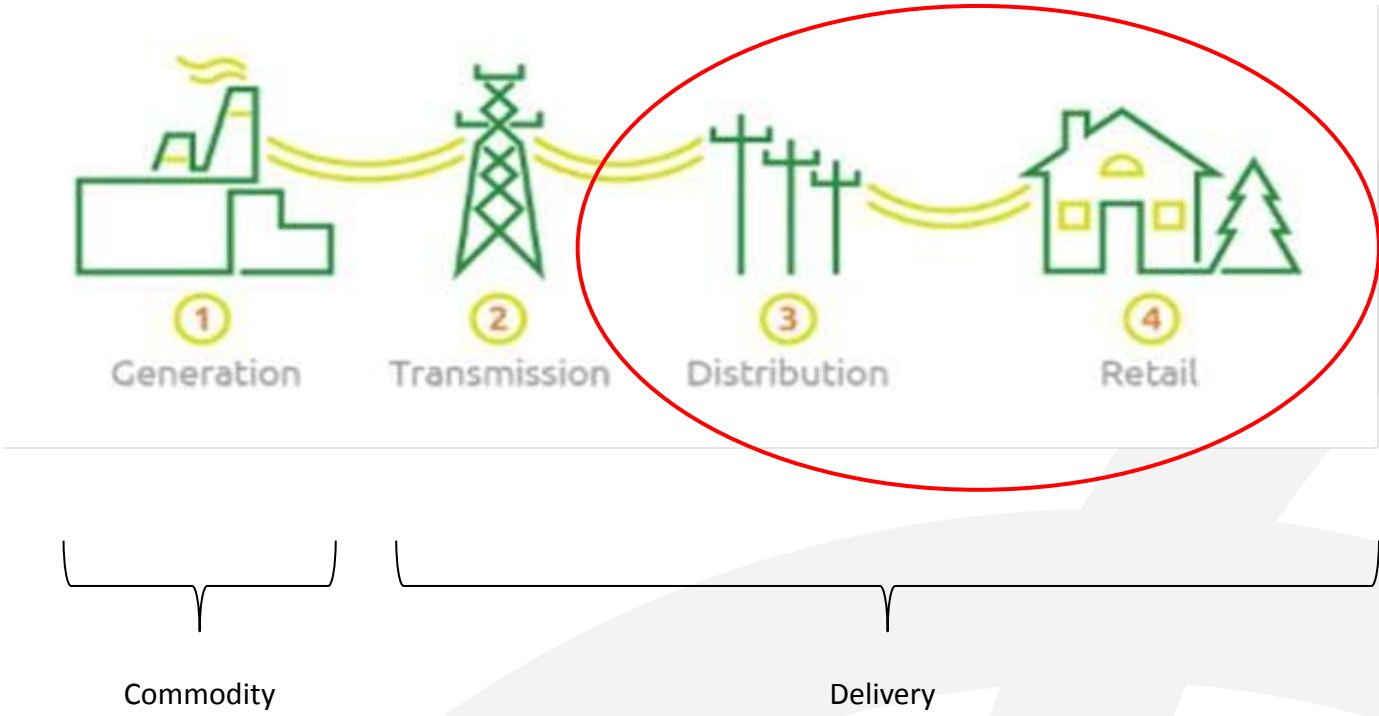
Rate Review and Decisions
(Supply & Delivery)

License Energy Companies

Ontario's Fair Hydro Plan

- The *Fair Hydro Act, 2017* came into effect on June 1, 2017.
- This Act, together with proposed new regulations, will enable the government to move forward with initiatives that it has stated will:
 - Lower electricity bills by 25% on average for all residential customers and hundreds of small business and farms
 - Hold increases to the rate of inflation for four years
 - Provide additional electricity bill relief for:
 - residential customers in rural and remote areas
 - on-reserve First Nations residential customers
 - Fund electricity-related programs such as OESP through taxes

Reviewing Distribution Rates



Delivering Value – Ensuring Reliability

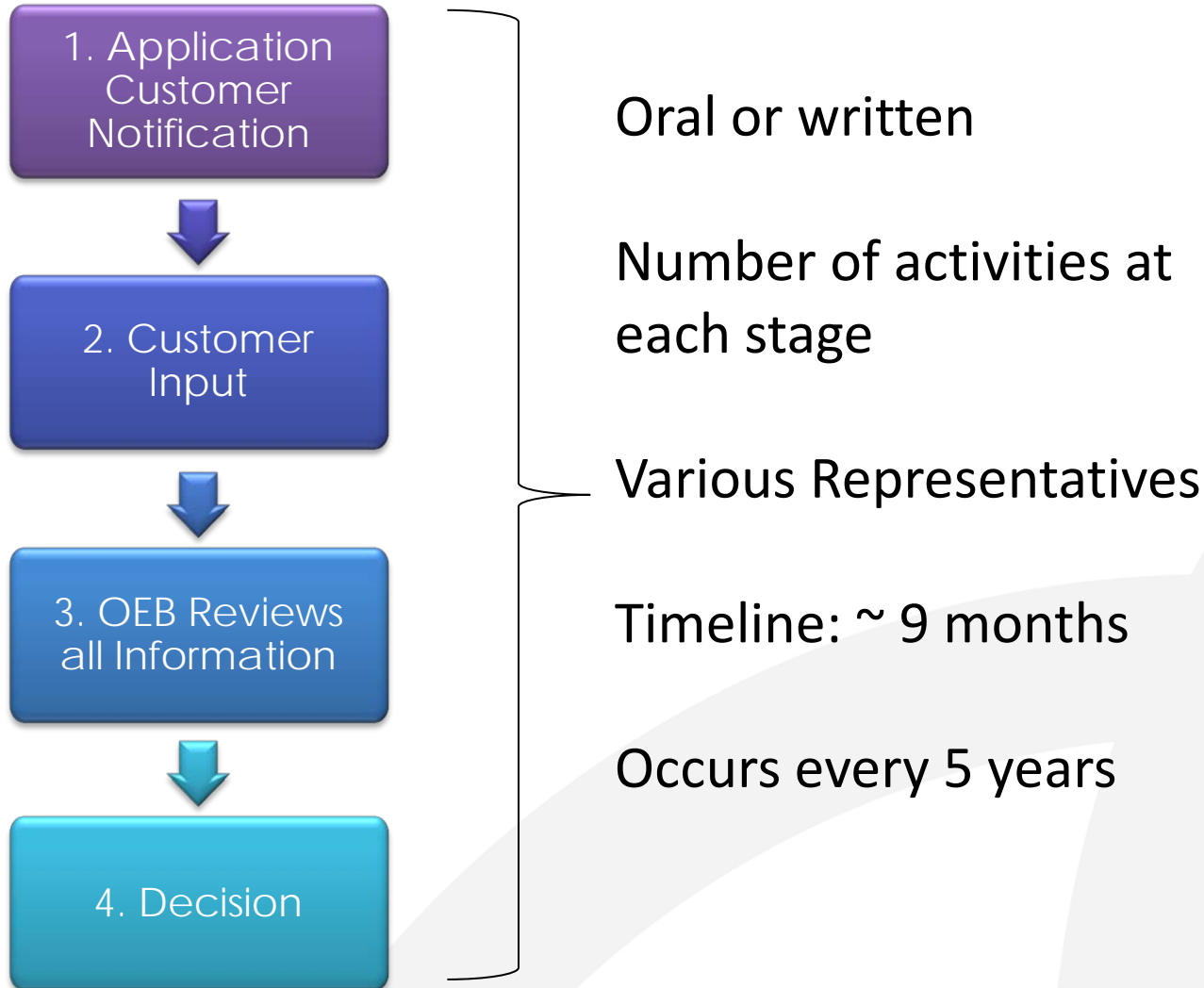
The OEB's job is to align various objectives to ensure reliability



Prices, reliability
and quality of
service

Financially viable
energy sector

Be Heard in the OEB's Process



Be Heard in the OEB's Process

1. Application
Customer
Notification



2. Customer
Input



3. OEB Reviews
all Information



4. Decision



Bill Inserts



Social Media



Website



Newspaper Notice



Community Meeting



Write a Letter



Intervenor



Contact the OEB



Posted on OEB Website
& Sent to Participants



June/July 2017

Ontario Energy Board

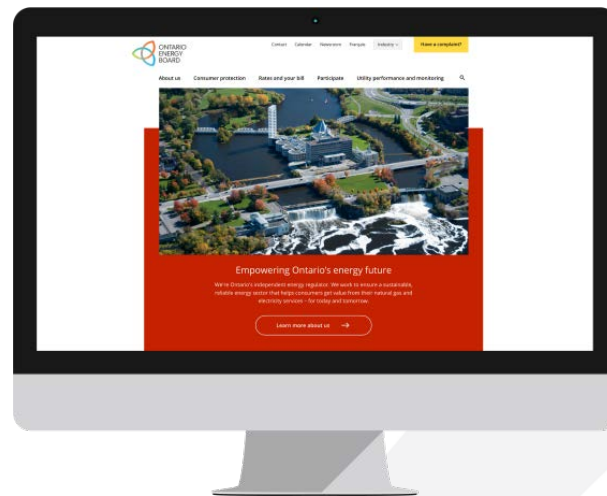
What Can You Do?

- OEB wants to hear from you. We encourage you to:
 - Ask questions
 - Provide comments (via post or email)
 - Attend or listen in on the hearings
 - Follow the proceedings
- Your voice helps the OEB do our job:

*Ensuring utilities deliver value by focusing on
what matters most to you*

Your Voice Matters – Thank You

Visit our
website



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