



MS. HOMEOWNER

Your account number is:

XXXX XXXX XXXX

This statement is issued on:

May 28, 2019

# Your Electricity Statement

For the period of: **February 20, 2019 - May 22, 2019**

## What do I owe?

**\$148.<sup>88</sup>**

See reverse for a summary of your charges

## How much did I use?

You powered your home with



**197 kWh**

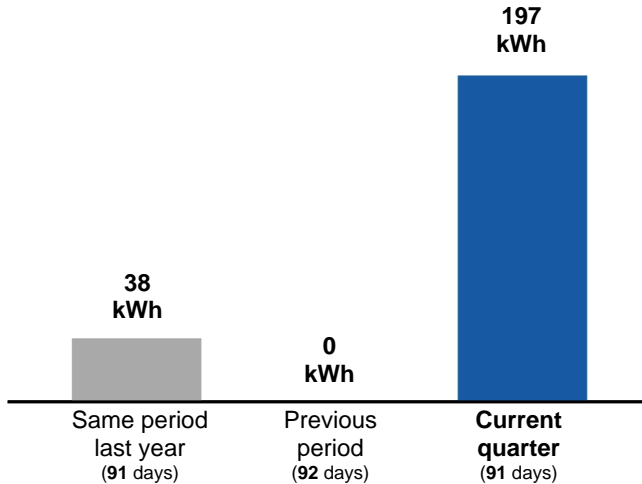
of electricity this period

## When is it due?

**Jun 16, 2019**

## What does my electricity usage look like?

Find out more by logging into **myAccount** at [www.HydroOne.com](http://www.HydroOne.com)



## What do I need to know?

**NOTICE:** We're updating our Conditions of Service, which describes how we do business with our customers. Please visit [www.HydroOne.com/COS](http://www.HydroOne.com/COS) to review the changes. If you wish to provide comments you may do so until June 15<sup>th</sup>, 2019.

Our records show your return envelopes haven't been used lately. To reduce waste, we will no longer include one in future bills. Please call or email us if you need a return envelope.

For billing, quick answers and much more, visit [www.HydroOne.com](http://www.HydroOne.com)

For emergencies or reporting outages **1-800-434-1235** (24 hrs)

For service inquiries and payment **1-888-664-9376**  
Mon to Fri 7:30 a.m. - 8 p.m.

Hydro One Networks Inc.  
PO Box 5700  
Markham, ON L3R 1C8

Please return this slip with your payment.

Your account number: **XXXX XXXX XXXX**



Total amount you owe **\$148.88**

Amount enclosed

\$

MS. HOMEOWNER  
1234 Your Street  
City ON

HYDRO ONE NETWORKS INC.  
PO BOX 4102 STN A  
TORONTO ON M5W 3L3



## What am I paying for?

<b>Balance carried forward from previous statement</b>		<b>\$0.00</b>
Amount from your previous period	\$116.87	
Amount we received on Mar 19/19	-\$116.87	
<b>Your electricity charges</b>		<b>\$148.88</b>
<b>Total amount you owe</b>		<b>\$148.88</b>

If payment is not received by Jun 16, 2019, a late payment charge of 1.5% compounded monthly (19.56% per year) will be calculated from the statement date and applied to your account.



## Powering X CONCESSION LOT XX

Point of Delivery: XXXXXXXXX

Residential - Seasonal

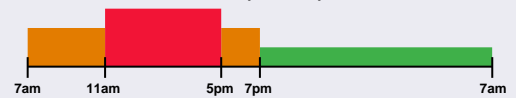
<b>Electricity</b> .....		<b>\$13.75</b>
This is the cost of generating the electricity you used this period. Usage is measured in kilowatt-hours (kWh) and depends on the wattage of devices you use and how long you use them. The Ontario Energy Board (OEB) sets the cost per kWh and the <b>money collected goes directly to the electricity generators.</b>		
<b>Delivery</b> .....		<b>\$126.44</b>
This is the cost of ensuring you have reliable power when you need it. <b>Hydro One collects this money</b> to build, maintain and operate the electricity infrastructure, which includes power lines, steel towers and wood poles covering 960,000 sq. km. A portion of this cost is fixed and a portion varies depending on the amount of electricity used.		
<b>Regulatory Charges</b> .....		<b>\$1.60</b>
The <b>Independent Electricity System Operator (IESO)</b> uses this <b>money</b> to manage electricity supply and demand in the province, which is necessary to ensure that there is enough electricity to meet Ontario's needs at all times.		
<b>HST (87086-5821-RT0001)</b> .....		<b>\$18.43</b>
<b>8% Provincial Rebate</b> .....		<b>-\$11.34</b>
<b>Total of your electricity charges</b> .....		<b>\$148.88</b>

## What is my Time-of-Use breakdown?

Feb 20/19 to Apr 30/19	Usage (kWh)	Rate (¢)	Amount
On-Peak	0.0	13.2	\$0.00
Mid-Peak	0.0	9.4	\$0.00
Off-Peak	0.0	6.5	\$0.00
<b>May 1/19 to May 22/19</b>			
On-Peak	9.4434	13.4	\$1.27
Mid-Peak	12.108	9.4	\$1.14
Off-Peak	174.528	6.5	\$11.34

## My current Time-of-Use schedule

Summer: Weekdays - May 1 to Oct 31



Weekends & holidays are always Off-Peak

The OEB has increased the Time-of-Use (TOU) on-peak price to 13.4 cents/kWh as of May 1, 2019. The other TOU prices remain unchanged. The TOU schedule has switched to the summer period (May 1, 2019 to Oct 31, 2019).



Meter Number	Current Reading	Previous Reading	Difference	Usage in kWh
	May 22/19	Feb 20/19	196.0794	(x1) = 196.0794

## Update On Conservation Programs



Energy conservation programs in Ontario have changed. As of April 1, 2019, the Independent Electricity System Operator is delivering certain conservation programs directly to customers, while some programs have ended. For more information on energy-efficiency solutions, please visit [SaveOnEnergy.ca](http://SaveOnEnergy.ca).

Hydro One remains committed to offering information to help customers conserve electricity. Thank you for doing your part. For energy-saving tips, visit [HydroOne.com/SaveEnergy](http://HydroOne.com/SaveEnergy).

## Energy Saving Tip

### Phantom Power

Electronics use energy even when off. Plug them into power bars with timers or auto-shutoff to lower energy use.

